

## Requirements Package: Business Scenarios

<b>Project:</b>	Electronic Payments Improvement
<b>Project No.:</b>	DOA06-1263B
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ID	Business Scenario	Trace-To IDs						Eligible For?		If Use Case Eligible = "Y"		Notes
		1	2	3	4	5	6	Usage Scenario	Use Case/ User Story	Pathway Type (Primary, Alternate, Exception)	Use Case/Story Name	
BS1	New customer (or returning customer after absence or change in TIN) wishes to purchase an IFTA License.	R47						No	Yes	Primary	Acquire IFTA License	
BS2	Existing customer in good standing wishes to renew IFTA license.	R110						No	Yes	Primary	Renew IFTA License	
BS3	New customer (or returning customer after absence or change in TIN) wishes to purchase an IRP Registration.	R47						No	Yes	Primary	Acquire IRP Registration	
BS4	Existing customer in good standing wishes to renew IRP Registration.	R110						No	Yes	Primary	Renew IRP Registration	
BS5	Existing customer in good standing wishes to add a vehicle(s), increase weight(s) or add a new state(s).	R29	R40					No	Yes	Primary	Submit IRP Registration Supplement	
BS6	New customer (or returning customer after absence or change in TIN) wishes to purchase a Permit.	R168						No	Yes	Primary	Acquire Permit	
BS7	Customer has additional power unit(s) that require an IFTA decal.	R488						No	Yes	Primary	Purchase Additional IFTA Decals	
BS8	Customer has misplaced or damaged a vehicle's Cab Card and requires a replacement.	R149						No	Yes	Primary	Request Cab Card Replacement	
BS9	Customer has misplaced, damaged or had stolen a vehicle's license plate and requires a replacement.	R240						No	Yes	Primary	Request IRP License Plate Replacement	
BS10	Customer has reason to believe an IFTA tax refund is available for his company and wishes to request the refund be issued.	R273						No	Yes	Primary	Request IFTA Tax Refund	
BS11	Customer has reason to believe an IFTA credentials refund is available for his company and wishes to request the refund be issued.	R273						No	Yes	Primary	Request IFTA Credentials Refund	
BS12	Customer has reason to believe an IRP refund is available for his company and wishes to request the refund be issued.	R261						No	Yes	Primary	Request IRP Refund	
BS13	Licensing/Permitting Technician wishes to view IFTA transactions that have been purchased by Customers that require credentials.	R58						No	Yes	Primary	Treat Pending IFTA Transaction	

<b>BS14</b>	Licensing/Permitting Technician wishes to view IRP transactions that have been purchased or submitted by Customers that require credentials, and in the case of IRP Renewals and Supplements, require validation.	R82						No	Yes	Primary	Treat Pending IRP Transaction	
<b>BS15</b>	Licensing/Permitting Technician wishes to view requests from Customers that require service from MDT.	R488	R149	R240	R273	R261		No	Yes	Primary	Manage Pending Request	
<b>BS16</b>	Collections Accounting Technician wishes to view files IFTA Quarterly Tax Returns or Amendments.	R358	R359	R491				No	Yes	Primary	Treat IFTA Tax Return	
<b>BS17</b>	Customer has basic changes to his profile.	R533						No	Yes	Primary	Update Motor Carrier Profile	
<b>BS18</b>	Customer's account is revoked and he has logged in.	R1						No	Yes	Exception	Single Sign On	
<b>BS19</b>	Customer is ready to check out.	R455						No	Yes	Primary	Tender Payment	
<b>BS20</b>	Customer wishes to complete and file an IFTA Quarterly Tax Return	R345						No	Yes	Primary	File IFTA Quarterly Tax Return	
<b>BS21</b>	Customer wishes to complete and file an IFTA Quarterly Tax Return Amendment	R491						No	Yes	Primary	File IFTA Quarterly Tax Return Amendment	